For further questions regarding Funeral or Memorial Services at The Heights, please contact:

Robbie Sutton, Minister to Senior Adults/Pastoral Care 972-238-7243 (250), rsutton@theheights.org

Shelly Loving, Administrative Assistant to Senior Adults 972-238-7243 (215), sloving@theheights.org

"Come you who are blessed by My Father, take your inheritance, the kingdom prepared for you since the creation of the world." Matthew 25:34

The Heights 201 W. Renner Rd. Richardson, TX 75080 www.theheights.org | 972.238.7243 John 11:25-26 - I am the resurrection and the life. He who believes in me will live, even though he dies; and whoever lives and believes in me will never die. | Psalm 23:6 - And I will dwell in the house of the Lord forever. | John 14 - Don't worry...In my Father's house there are many rooms. I'm going there to prepare a place for you and I'm coming back for you, so that

Funeral and Memorial Services at The Heights - Planning Resource

2 Corinthians 4:18 - So we fix our eyes not on what is seen, but on what is unseen. For what is seen is temporary, but what is unseen is eternal. | 2 Corinthians 5:1 - Now we know that is the earthly tent we live in is destroyed, we have a building from God, an eternal house in heaven, not built by human hands. | Luke 23:43 - I tell you the truth, today you will be with me in paradise. | Revelation 21:4 - He will wipe every tear from their eyes. There will be no more death or mourning or crying or pain. | John 11:25-26 - I am the resurrection and the life. He who believes in me will live, even

Funeral and Memorial Services at The Heights are to honor the memory and celebrate the life of your loved one. God is praised not only for what He has done and how He has used that life, but also for salvation and the inheritance of eternal life with our Savior.

Our services are personal, focusing on the legacy and blessing of the deceased.

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Service Options

- Funerals will be held in the Chapel. There is no building usage charge for Heights members. The chapel will seat 350.
- Funerals in the Worship Center (when requested and available) will be subject to all charges to cover costs (approximately \$1000).

Members may request a specific Heights minister to officiate, or the Pastoral Care Minister will officiate. All ministers from outside of The Heights must ascribe to our Statement of Faith as outlined on our website at http://theheights.org/about/what-we-believe/.

Funeral and Memorial Services are scheduled based on facility and staff availability. Services are not available on Saturdays and Sundays due to weddings and scheduling conflicts.

Memorial Service: Casket is not present. Funeral Service: Casket is present.

Expenses

There are no building usage fees for services held in the Chapel at The Heights for church members. Non-church members will be charged a \$400 fee for use of the Chapel. Services will be held during business hours, Mon.-Fri., occurring during the 8:30 am to 5:00 pm time frame.

There are fees related to Heights personnel who may be asked to serve during a service:

Pianist \$125 Musician \$125

Sound Technician \$125 (only applies if needed on a Friday)

These honorariums are due on the day of the service, and should be made payable to The Heights, who will then pay the individuals

Music and Media

When a loved one dies, people often find themselves at a loss for words. Music can minister to us with meaning and feeling that words alone cannot. It is natural that the church involves music during the service designed to remember and celebrate the life of your loved one. Both the Chapel and Worship Center have Grand Pianos.

All music selections should give glory to God and witness to our hope in Jesus Christ. Music and video for the funeral must reflect this understanding of ultimate hope. Hymns can also be used as solos.

Any video or multi-media presentation must be received, pre-viewed, and approved by the pastor or Care Office twenty-four hours before the service. The most reliable way to bring in video content is a playable DVD movie that can be played in a stand alone DVD player. We can also run a Power Point presentation off of a laptop.

Planning the Service

The minister that is leading the service will want to meet with the family members to plan the service. This is a time for prayer and to organize the service, to share stories and favorite memories of your loved one, their legacy and blessings, important dates, and important events. If your loved one has left instructions for the service, share these at this time.

In addition, there are several required items that we will need as soon as possible to prepare the service and the program.

- A good picture (preferably digital)
- Hymns or music selections to be shared at the service
- Favorite Scriptures
- Names of Pall Bearers if appropriate
- A list of relatives (survivors)
- A Guest Registry

Biblical Promises

John 11:25:26 "I am the resurrection and the life. The one who believes in me will live, even though they die; and whoever lives by believing in me will never die."

2 Corinthians 5:1 "For we know that if the earthly tent we live in is destroyed, we have a building from God, an eternal house in heaven, not built by human hands."

Luke 23:43 "Truly I tell you, today you will be with me in paradise."

Creating a Biography

Biographical Information for the program may include:

- Date and place of birth
- Date and place of death
- Grew up in...
- Schools attended
- Educational achievements
- Profession of Faith (approximate date and place)
- Legacy
- Special Accomplishments
- Occupation(s)
- One word/phrase description
- Loved...
- Favorite things to do